

RETURN MATERIAL AUTHORIZATION (RMA)

Astradis Elektronik GmbH

1. Please fill in this requirement completely. Then fax this RMA form to the fax number +49 89 / 89 505-105.
2. After the approval of your application you will receive a RMA-No. from Astradis Elektronik by fax or email.
3. Include the RMA form to your delivery.
4. RMA numbers must be visible outside of the box.
5. Never mark the original wrapping with the RMA-No.
6. Return of consignments without RMA-No. will cause the refuse of delivery!!!
7. The RMA-No. is valid for a maximum of 14 days.

RMA-No. _____

Fraunhoferstr. 11a
82152 Planegg
GERMANY

To be filled by our business partners:

Sender: _____

Account No.: _____ Your Contact: _____ Phone: _____ Fax: _____

Email: _____

Product Code	Quantity	Invoice No. or Delivery Note No.	Serial No.

Reasons for return shipment: REPAIR OR REPLACEMENT UNDER WARRANTY
 REPAIR
 WRONG DELIVERY
 REPLACEMENT
 CREDIT NOTE
 TEST EQUIPMENT
 CALIBRATION
 OTHERS _____

Error description for defective goods*:

Send each return delivery to Astradis Elektronik **carriage paid**. Compensation and return deliveries will be shipped as soon as possible. A Credit Note will be issue only for goods in **undamaged original wrapping**. Goods returned for **repair or replacement under warranty** don't show any failure, will be charged with handling fee of the manufacturer.

**In case of missing the fault description ("defect" for example is not detailed enough) we will invoice you the investigation cost.*